

- Water tankering is unreliable and is also not properly monitored by the District.
- There is no electricity at Mpangisa.

#### **Ward 7**

- There is no access to potable water and this poses an enormous challenge.
- Water tankering is unreliable and is also not properly monitored by the District. It takes as long as two months for a water tanker to arrive.
- In the Simonti area, there is no potable water and no electricity.

#### **Ratepayers Association**

- There is water in the area, but the billing is a serious problem. This is partially as a result of meter readings not being done.
- There is no free basic water of 6 kilolitres as promised.

#### **General discussion**

- Councillor TA Gwala (Mkhambathini Local Municipality) pointed out that the Dwengu High School has been experiencing problems with full toilets and the District representative in the area has failed to assist.

- The Mayor pointed out that community members can open and close valves themselves resulting in water not reaching the reservoirs. Fences should be erected around the reservoirs as some community members draw water directly from the reservoir.



Ward Committee Members at Mkhambathini Municipality addressing the Oversight Committee. The District and the Local Municipality held a joint Oversight session in order to save costs

## **5.2 Mpofana Municipality**

At a public consultation meeting held on 10 March 2011 Ward Committee Members and Councillors had the following comments about service delivery in their respective areas:

### **Ward 1**

- The Community of Riversdale does not have title deeds and yet were receiving letters in relation to debt acknowledgement;
- Project Coordinators were being changed without informing the Community;
- Roads are damaged in Phumlaas, which makes it difficult for the collection of refuse in the area as the truck cannot go into some areas;
- The supply of water is problematic in the Phumlaas area; and
- Billing problems exist – houses have been billed for 2 years whilst the occupants had relocated; uMgungundlovu District Municipality Head Office had been approached and they promised that the matter will be addressed but nothing has happened thus far.

### **Ward 2**

- The area is comprised of farm land and there is a water challenge in the area. Further, they had requested the District to supply water to the area but nothing has happened in that regard;
- There is no water at schools since the supply of water tankering at schools was stopped and schools were referred to the Department of Education for the supply of water. Accordingly, Rondebosch School does not have water at all;

- A water tanker comes once a month to the area;
- There are no proper roads;
- There is no electricity in the Ward; and
- The Community was requested to acquire title deeds to speed up the process of service delivery which they did, but nothing is happening.

### **Ward 3**

- The main issue is the non accessibility to potable water;
- Roads are damaged;
- It was requested that Cabazini Clinic be revamped to working condition;
- Sewerage holes are close to houses and are a health hazard when they burst and spill;
- Toilets are leaking;
- Community Members from the old location should be given IDP houses as well;
- There are water leakages at the hostel;
- It was requested that the hostel be refurbished; and

- People from the hostel be given IDP houses as well.

#### **Ward 4**

- The Community received land ownership in 2004 but have no houses, no electricity and no potable water;
- There are no proper roads;
- Community Members do not possess individual household title deeds and they are requesting to be provided with them;
- They have no crèche and request one to be built; and
- Mobile clinic come once a month.

#### **Contribution by the Mayor of Mpofana Municipality**

- Access to potable water is a problem and water tankering is unreliable;
- Whenever the District is contacted they are informed that the Supply Chain Management unit is still attending to matters. Therefore, the District should sort out why issues are being held up by Supply Chain Management unit;
- There are insufficient water tanks;
- People have received land but cannot develop it due to lack of funding;
- People are drinking water that has had dead animals floating in it; and
- There is no cell phone network.



Oversight in progress at Mpfana Municipality. The District and the Local Municipality held a joint Oversight session in order to save costs. All four Wards were well represented together with a number of Councillors

### **5.3 Msunduzi Municipality**

The following is an extract out of the Minutes of the Oversight Meeting held at the Msunduzi Municipality:

“Ms M Jackson-Platjies gave a presentation on the Msunduzi Municipality’s oversight process in respect of its 2009/2010 Annual Report.

Discussions then ensued.

Ms OHD Phoswa then requested the representatives from the Msunduzi Municipality to comment on the uMgungundlovu District Municipality’s 2009/2010 Annual Report.

In response thereto, the Chairperson stated that the representatives from the Msunduzi Local Municipality could not comment on the uMgungundlovu District Municipality’s 2009/2010 Annual Report since it was the first time they had seen the document and will comment in due course before the submission of it to Council.

In addition, the Committee insisted that the shared powers and functions be discussed.

Thereafter, the Municipal Manager of the uMgungundlovu District Municipality explained that there were formal structures and that they were engaged in discussions with the Msunduzi Local Municipality going forward.

In ensuing discussion, the Acting Municipal Manager of the Msunduzi Local Municipality mentioned that the Msunduzi Local Municipality was still under administration and it was not business as usual for it. However, it will further engage with the District formal structures to find common ground. He then requested that the meeting be adjourned.”



Msunduzi Management Team and the uMgungundlovu Oversight Committee listen as the District Municipal Manager explains the purpose of the meeting



The District Oversight Team in Msunduzi Council Chamber



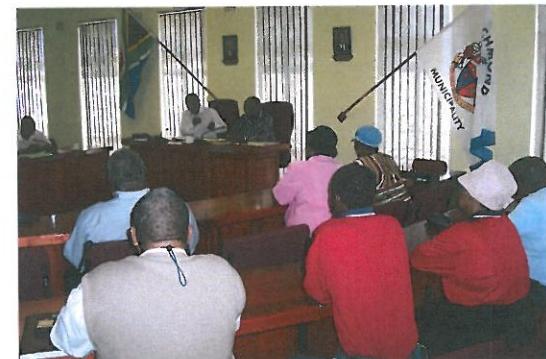
The Chair of the Oversight Committee and Municipal Manager at Msunduzi

## **5.4 Richmond Municipality**

At a public consultation meeting held on 15 March 2011 Ward Committee Members from Wards 2, 4 and 7 had the following comments about service delivery in their respective areas (Wards 1, 3, 5 and 6 were not represented):

### **Ward 2**

- Access to water is problematic since the spring has dried out
- They have insufficient jojo tanks
- Available taps are not sufficient to serve the whole community
- Damaged roads
- They were promised by the District that water will be drawn into the yards
- No electricity



Ward Committee Members addressing the Chair of the Oversight Committee

### **Ward 4**

- There is no potable water at the RDP houses ever since they were built;
- There are burst pipes all the time which could be attributed to the cheap material;
- Toilets full up to capacity and communities are compelled to dig their own toilets which could be a health hazard;
- There is no water during the course as result people have to collect water at night;

- Water shortages takes a week to be addressed;
- Water tanker comes once a week since September 2010;
- RDP houses are cracking and collapsing;
- No proper toilets in the area;
- Mobile clinic comes once a month and request to come once a week at least since people are turned back at the hospital;
- Roads are damaged since 2004 especially road (P115) going to Eston; and
- In Argosy Farm, people are taking others yards when fencing and need to be resurveyed and pegged moving forward to the acquisition of title deeds.

#### **Ward 7**

- They have access to water in a form of a standpipe but it is problematic and the matter was reported to the District Official, Mr Jabulani Dlamini (Senior Technician) based in Richmond area. Thereafter, work started which subsequently stopped and does not have a reason as to why it stopped;
- They were promised by the District that water will be drawn into the yards;
- Cemeteries are full and needed an urgent attention from the District;
- Water tankering is problematic;

- They have insufficient jojo tanks;
- There are no proper roads, they use passages as roads;
- Nhlazuka sanitation project stopped and have no reason why;
- Request for an additional resources to assist Mr J Dlamini in the Richmond area of operation; and
- Two housing projects also stopped in the area.



Ward Committee Members at Richmond Municipality where three out of the seven Wards were represented



Oversight Committee Members and officials at Richmond Municipality at work

## **6. Other findings**

Further comments and findings of the Oversight Committee included the following:

- 6.1 The Oversight Committee would like a progress report from the Municipal Manager of the District to be presented at the first meeting of the Oversight Committee in 2012 and included in future Oversight Reports
- 6.2 In order to enable the Oversight Committee to exercise its mandate more effectively, the Heads of Departments should in future do a presentation to the Oversight Committee of their respective Department's performance during the reporting period as this will enable the Oversight Committee to assess performance and service delivery more effectively.
- 6.3 The Oversight Committee Members should be provided with a copy of the Service Delivery and Budget Implementation Plan (SDBIP) at the start of the Oversight Process.

## **7. Recommendations**

In view of the above findings the Oversight Committee recommends that:

Council resolves that:

- 7.1 The Council, having fully considered the 2009 / 2010 Annual Report of the uMgungundlovu District Municipality and representations thereon, adopts the Oversight Report; and
- 7.2 Council approves the 2009 / 2010 Annual Report with the following reservations:

- a) Although significant progress has been noted at Mkhambathini, Mpofana and Richmond there is still much to be done to address the water and sanitation service delivery needs in these areas, especially with regard water tankering.
- b) In comparison with the 2009 / 2010 Annual Report there has been significant improvements, but target dates need to be reflected in respect of projects.
- c) The Action Plans for the recovery of fruitless and wasteful expenditure for the 2008 / 2009 financial year must be submitted to Council.
- d) That all the comments made in paragraphs 1 to 6 must be addressed and a progress report must be presented at the first meeting of the Oversight Committee in 2012.
- e) Essential services must be made accessible to all communities, especially those in rural areas. The existing tariff structures should be reviewed e.g. water connection fee of R1 600 per household and the Khonza fees.
- f) Steps need to be taken to reduce water losses to an absolute minimum.
- g) Monitoring and evaluation needs to be introduced in all areas of service delivery at appropriate intervals.
- h) The issues highlighted in the letter from the Provincial Department of Cooperative Governance and Traditional Affairs (CoGTA) dated 9 February 2011 must be addressed in future Annual Reports. These issues include the following:
  - (i) The Performance Report must contain the current year's performance and targets as well as the prior years;
  - (ii) The Performance Report must contain the development and service delivery priorities and performance targets set for the next financial year;
  - (iii) An assessment by the Accounting Officer on any arrears on service charges must be included; and
  - (iv) The management responses to the Audit Report on the Annual Financial Statements must be included.

**2009/2010 OVERSIGHT PROCESS PLAN**

| Project milestones  | Target dates | Responsibility      | Comments |
|---|--------------|---------------------|----------|
| <b>1. Process Plan</b>                                      |              |                     |          |
| 1.1 EXCO considers Process Plan and advertisement           | 20/01/11     | Task Team           | Done     |
| 1.2 Present documentation to Speaker                        | 21/01/11     | Task Team           | Done     |
| 1.3 Refine documents as required                            | 21/01/11     | Task Team           | Done     |
| 1.4 Submission of Process Plan for adoption by Full Council | 28/02/11     | Task Team           | Done     |
| <b>2. Dissemination for comment</b>                         |              |                     |          |
| 2.1 Place Annual Report at strategic points for comment     | 03/02/11     | Task team           | Done     |
| <b>3. Recruitment community members</b>                     |              |                     |          |
| 3.1 Place advertisement                                     | 04/02/11     | Task team           | Done     |
| 3.2 Short list and select most suitable candidates          | 15/02/11     | MM                  | Done     |
| 3.3 Issue letters of appointment with meeting schedule      | 16/02/11     | MM                  | Done     |
| <b>4. Conduct Oversight</b>                                 |              |                     |          |
| 4.1 Prepare for orientation of Committee                    | 17/02/11     | Task Team           | Done     |
| 4.2 First meeting – orientation                             | 22/02/11     | Oversight Committee | Done     |
| 4.3 Advertise dates of consultative meetings                | 23/02/11     | Task Team           | Done     |
| <b>4.4 Consultative meetings</b>                            |              |                     |          |
| a) Second meeting – Mkhambathini LM                         | 09/03/11     | Oversight Committee | Done     |
| b) Third meeting – Mpofana LM                               | 10/03/11     | Oversight Committee | Done     |
| c) Fourth meeting – Msunduzi Municipality                   | 14/03/11     | Oversight Committee | Done     |
| d) Fourth meeting - Richmond LM                             | 15/03/11     | Oversight Committee | Done     |
| 4.4 Compile Oversight Report                                | 17/03/11     | Oversight Committee | Done     |
| 4.5 Fourth meeting – present Oversight Report to Council    | 25/03/11     | Oversight Committee | Done     |
| <b>5. Submission of Annual Report with Oversight Report</b> |              |                     |          |
| 5.1 Submission to MEC, A-G and Provincial Treasury          | 26/03/11     | Task Team           |          |